

Recipient: Bellevue Community College

Grant Number: TC-23745-12-60-A-53

Quarter Ending: 12/31/2013

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**Quarterly Narrative Progress Report  
Trade Adjustment Assistance Community College and Career Training  
(TAACCCT) Grants**

**Project Name:**

Health e-Workforce Consortium

**Grant Number:**

TC-23745-12-60-A-53

**Award Year:**

2012

**Report Quarter Ending:**

12/31/2013

**Date of Submission:**

02/13/2014

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**A. Quarterly Summary for Grant Activities**

Consortium progress has been made in all initiatives with the notable exception of veterans resources, including the federally registered health IT apprenticeship. Pending for nearly five months, the budget modification request approval necessary to hire a Consortium Veterans Program Manager continues to be a major hurdle in accomplishing grant goals. Waiting for approval for budget transfer has significantly comprised the Consortiums ability to service veterans. Overall other Consortium activity is on time and positive. Initial drafts of HIT instructional materials for infusion into existing programs and curricula for all certificate programs have been submitted. All certificate program pilots were implemented on time, with one exception. Navigators at all Consortium colleges are engaged with students and faculty. One college notes disabled veterans are experiencing persistence challenges due to medication side effects and the necessity of taking a full course load to maintain VA funding, despite lack of stamina. Prior Learning Credit Assignment and Assessment (PLA) resources being developed by the Consortium PLA Specialist are reaching critical mass and implementation by some colleges has been reported this quarter. Unsurprisingly, state and college policies have created barriers. Curricula, faculty development and system build out of the cloud based classroom for electronic medical records are proceeding as planned, albeit with several issues to be resolved: Slow faculty uptake and contractor

communication are slowing the effort. Laura Ginsburg, DoL Office of Apprenticeship, has been contacted for consultation regarding reluctance (or inability) on the part of employers to embrace a pilot implementation of the Veterans Health IT Apprenticeship. She wishes to support our outreach efforts to industry and has proposed a meeting at her office with HIMSS to strategize. A final Detailed Evaluation Plan has been agreed upon, which will require a contract addendum. Evaluators are beginning on site visits to co-grantees. Overall Consortium administration is effected by the pending Budget Modification Request, however regular contact with co-grantees and a reliance on input from them has resulted in a productive operations system. A review of contactors milestones and deliverables has surfaced some inconsistencies between original intention and practical implementation. Document revisions will continue to be addressed in Q6.

## **B. Status Update on Leveraged Resources**

### **Provide an update on the organizations that contributed the resources:**

The Consortium Q5 leverage total is \$14,147.81. The primary source of leverage for this reporting period were co-grantee staff contributions, by those not covered by indirect or administrative costs, and not employed by the grant. Colleges also reported participation from their workforce development councils. Local industry contributed by recording interviews to be used in curriculum for new Health IT certificates, providing both the subject matter experts and other resources.

### **Provide an update on the ways in which the resources were used during the current quarter:**

Leveraged resources in Q5 largely stem from internal participation across the consortium colleges, especially in the area of instruction. This focus of resources aligns with the this quarter's focus on wrap up of curriculum development.

### **Comments:**

Substantial leverage was realized but not captured this quarter from the Carnegie-Mellon Open Learning Institute co-development project. At reporting submission time collaborators were still working on an accounting of participation. A great deal of interaction with transitioning military groups and veterans agencies is ongoing, involving a wide range of effort contribution. This participation is very difficult to capture due to many and changing actors.

### **During this quarter, did you receive any additional leveraged resources beyond what is listed in your statement of work?**

Yes

### **C. Status Update on Employer(s) Involvement**

**Discuss how the required employer(s) has been involved during the current phase of the project.**

The Health Information and Management Systems Society (HIMSS) is supporting this effort on many fronts, including this quarter: advocacy to membership for participation in EMR-STAR; initiating the HIMSS Hero's Welcome to Health IT (veterans career services); and CAHIMS certification marketing and outreach.

**Outline specific roles and contributions of the employer(s) during this quarter.**

Representative Consortium employer contributions include: Renton Technical College assisted cohort members into externships; Clark College met with the Medical Reserve Corps to discuss students volunteering with Region 4 Public Health; Clover Park College consulted with both the Pierce County Worksource and Healthcare Councils; Whatcom Community College worked with subject matter experts from HiNet and Peace Health; Bellevue College met with the Nat'l Center for Telehealth & Technology.

**Identify any challenges encountered/resolved in the development and management of the employer involvement.**

Gaining commitments from proprietary vendors of electronic health record systems to add their products to EMR-STAR has been problematic. We are working with the professional association, HIMSS, for advocacy to their membership.

**Discuss new employers and commitments that may have been added to support the project.**

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The Stone Education Center at Joint Base Lewis-McChord has been engaged as a partner for outreach to transitioning military. The Center advises 700 exiting military personnel per month. Consortium Director met with Rush Medical Center (Chicago) leadership to scope their commitment to piloting the Veterans Health IT Apprenticeship.

**Comments:**

N/A

**Have you had any consultation or advisory meetings with business or employer partners during this quarter?**

Yes

**Were there any direct hires of program of study completers by employer partners during this quarter?**

No

**Were internships or other work-based learning opportunities posted during this quarter?**

Yes

**Did you acquire any additional employer partners during this quarter?**

Yes

**D. Timeline for Grant Activities and Deliverables**

**General Comments:**

Health eWorkforce activities are on time with exceptions: \*Veterans initiatives, including outreach, Consortium consultation and resource development and liaison activity with Department of Defense have been only minimally implemented, or not at all, due to pending Budget Modification Approval that enables hiring a Veterans Project Manager. This significant omission from Consortium staff is felt in every aspect of the project. \* Pilot sites (2) for the Veterans Health IT Apprenticeship have not yet been located. Consortium representatives have worked extensively with Puget Sound VA Medical Center; MultiCare Medical Center and Rush Medical Center to seat pilots. The first two both ceded the opportunity in light of budget restrictions. Rush Medical Center is still in conversation, however hospital legal and finance leadership have called return on investment into question and may decline, as well. HIMSS has been called upon for advocacy among its membership, and DoL ETA Office of Apprenticeship (Laura Ginsburg) consulted. Consortium leadership will continue to make this a high priority. \*One certificate program start was delayed by one term, and will begin instruction Q6. \*Co- Curriculum Development of the CAHIMS curriculum with the Gates Foundation-funded Carnegie Mellon Open Learning Initiative was slowed this quarter due to staff changes. With additional effort assigned to this initiative completion will ultimately be on time (10/2014). Faculty development, although developed and delivered on time has been under-enrolled. Additional opportunities are planned for mid 2014. \*We are constantly mindful of the opportunity and responsibility of stewardship to taxpayers, each delay and obstacle is taken seriously and analyzed for alternate means to success.

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**How many programs are you planning to offer?**

20

**As of this quarter, how many programs have you launched to date?**

20

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**Activity ID:** 1

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 1.1 Activity 1

**Narrative:** Develop and pilot

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/09/2012

**Actual End:**

**Notes:** 02/09/2013: Contract executed. First of two apprenticeship pilot sites confirmed for first steps. Engaged in the Dept. of Labor work process documentation.

05/13/2013: Due to budget issues, Ft. Belvoir Community Hospital is unable to pilot the Health IT Apprenticeship as they had hoped. MultiCare Health System has agreed to be a pilot site. We continue to work with the VA medical system in Washington.

08/11/2013: Due to shortage in HR staffing, VA Medical Center Puget Sound has cancelled participation as an apprenticeship pilot site. Consortium staff is pursuing a replacement. Curriculum for CAHIMS interim credential is complete.

11/24/2013: Due to department consolidation and layoffs MultiCare Health Systems has cancelled participation as an apprenticeship pilot. Rush Medical Center and WA Tribes are being queried. Curriculum development is employer-specific, so must wait.

02/11/2014: This quarter contractor Dr. Lynn Wilson and I worked extensively with the Vice President of Information Services at Rush Medical Center (Chicago), including an in person meeting with hospital leadership. They will make a decision in February.

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**Activity ID:** 2

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 2.1 Activity 1

**Narrative:** Develop, review, implement, and disseminate

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/02/2013

**Actual End:**

**Notes:** 02/10/2013: On track for on-time implementation of programs. Creating credentials portable across multiple colleges is problematic but worthy work. Evidence-based standards for course materials are defined; an all-day training in online learning was held.

05/13/2013: First deliverable, IT Common Core Curriculum, is complete. Individual member colleges are engaged in certificate development to Consortium standards, and gaining organizational approval to pilot them in the coming academic year.

08/12/2013: Curricula and course materials for both infusion and HIT certificate programs are about 47% complete. To ensure quality, detailed feedback is provided on each submission.

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11/22/2013: Curricula and course materials for both infusion and HIT certificate programs are still on track for on time implementation. Program curricula are 100% complete. Instructional materials are 56 % complete.

02/12/2014: Curricula and course materials for infusion and HIT certificate programs have had some delays, but are still on track for timely launch. Completion rates: Curricula-100%, Infusion instructional materials-84%, HIT certificate materials-41%

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**Activity ID:** 3

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 3.1 Activity 1

**Narrative:** Develop, implement and disseminate

**Expected Start:** 04/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 03/04/2013

**Actual End:**

**Notes:** 08/12/2013: IT and health faculty were surveyed about interests and needs. Based on the results, core online content for was identified. Development of additional content and activities and planning for synchronous webinars in the Fall are underway.

11/22/2013: Faculty online self-paced HIT training was launched in September. 15 faculty from 9 colleges are participating. Planning for October and November interactive training webinars is underway.

02/12/2014: First round of HIT faculty development completed: 15-hour online segment plus 2 90-minute webinars. Participation not as robust as hoped: Webinar #1: 5 faculty, 2 staff Webinar #2: 3 faculty, 1 staff Online: 11 faculty, with 5 spending

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**Activity ID:** 4

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 4.1 Activity 1

**Narrative:** Develop, implement, pilot, and create sustainability path

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 02/10/2013: Contract executed; initial staff hired. Technical design completed. Outreach to potential software organization participants underway.

05/13/2013: The initial electronic medical record application implementation (Open EMR) is 75% complete. This proof of concept is an excellent indicator of success for this innovative (speculative) project.

08/12/2013: Regular communication established with contractor. Information and specifications

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gathered about the varied program needs at each college to inform EMR curriculum development. EMR-STAR on track for implementation Fall quarter.

11/22/2013: First EMR system OpenEMR fully operational. Version 1 of Student Access Guide created. Faculty orientations held. Initial pilot launched.

02/12/2014: 1 EMR system, OpenEMR, fully operational. EMR-STAR presentation and individual consultations at on-site consortium meeting to both convey and elicit information. One college used the system in Q5. Work on launching 2nd system, Vista CPRS, underway.

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**Activity ID:** 5

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 5.1 Activity 1

**Narrative:** Develop and implement "A HIMSS Heroes' Welcome to Health IT"

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/29/2012

**Actual End:**

**Notes:** 02/10/2013: Contracting in progress. HIMSS National Career Services Task Force adopted Initiative as 2013 focus. First step: assembling health IT employers hiring best practices for veterans.

05/13/2013: Contracting has proved cumbersome, and is behind schedule. As of March 31, 2013, final revisions to this initiative were underway. Administrative detail at both Bellevue College and HIMSS have resulted in a slow process, but no points of contention.

08/11/2013: Contracting complete. Hiring estimated completion date: early Q4. HIMSS VP of Govt. Relations is leading activity in interim. Q4 meeting with major professional association in related sector, AHIMA, is planned for veterans initiative collaboration.

11/24/2013: Veterans Career Services Initiative Program Manager hired by contractor HIMSS. PM is a 20+ year military veteran with significant experience in health IT. A launch meeting was held in September to discuss the SOW, roles, responsibilities and timeline.

02/11/2014: Launch of "HIMSS Hero's Welcome to Health IT" planning is complete. Web page is complete <http://www.himss.org/ResourceLibrary/TopicDetail.aspx?ItemNumber=23078>. Advisory Committee formation is underway.

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**Activity ID:** 6

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 6.1 Activity 1

**Narrative:** Expand and implement model, and consult

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012



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**Actual End:**

**Notes:** 02/10/2013: Contracting in progress. Washington state health IT program inventory in progress.

05/13/2013: Project Manager was hired by contractor in March, immediately after contract was executed. Educational program inventory is underway, as is an employer's workforce need survey.

08/11/2013: Contracting & PM hiring completed. Washington education program inventory complete. Employer workforce survey complete. Key Expert Series now in planning process.

Evangelization of Council model is done at every opportunity.

11/24/2013: Monthly contractor meetings are underway with Consortium lead staff. Grant funded (.5FTE)PM has published health IT program inventory, Employer Survey and Analysis. Council members considered implementation of Key Expert Series at last meeting.

02/11/2014: A decision to focus the first Key Expert Series on veterans was made. Council Chair Nathan Johnson's draft outreach letter to federally appointed Health IT Coordinators in each state was approved by Council.

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**Activity ID:** 7

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 7.1 Activity 1

**Narrative:** Develop, implement, pilot, and document PLA strategies for vets and others

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/15/2013

**Actual End:**

**Notes:** 02/10/2013: PLA Specialist hired.

08/06/2013: Expanded PLA resources and developed web-based materials for consortium colleges. Identified and distributed PLA opportunities (CLEP, DSST, etc)and tools for measurement to begin preparing for fuller implementation in Fall.

11/26/2013: Identified PLA testing opportunities specific to each HIT program, and identified campus policies around accepting these credits. Developed customized strategies based on varied campus needs and challenges.

02/12/2014: Worked with campuses to get identified PLA opportunities approved and accepted for use. Worked with campuses to create materials to promote these opportunities to prospective students.

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**Activity ID:** 8

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 8.1 Activity 1

**Narrative:** Recruitment & Retention, Employment Services

**Expected Start:** 01/01/2013

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**Expected End:** 09/30/2014

**Actual Start:** 01/15/2013

**Actual End:**

**Notes:** 02/10/2013: No Activity Q1

05/13/2013: Co-grantee Navigators now staff most colleges (1 hire is pending Budget Revision Request, 2 hires are now in progress). Navigators lead recruitment, retention and employment services. Their first meeting will be held in April.

08/12/2013: Student services staff are actively engaged at 6 of the 9 colleges. Hiring was delayed at 3 colleges due to budget revisions. Monthly meetings were held to share best practices and veteran and TAA-eligible recruitment strategies.

11/22/2013: Student recruitment underway at all colleges. Monthly meetings of student support staff continue to facilitate exchange of best practices. Veteran experts provided training on working with veterans.

02/12/2014: Consortium Student & Employment Services Specialist hired: Conducted individual support meetings with each college; numerous employer and veteran outreach events attended. Monthly meetings of student services staff support progress toward goal.

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**Activity ID:** 9

**Status:** Ongoing

**Activity Type:** Activity

**Project Goal:** Strategy 9.1 Activity 1

**Narrative:** Program&fiscal data capture,analysis,&reporting;implement& oversight of cont. impr. and evaluation

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2015

**Actual Start:** 03/07/2013

**Actual End:**

**Notes:** 05/13/2013: Consortium templates have been implemented for fiscal, leverage, student data, quarterly and annual reporting, and curriculum submission. The Continuous Improvement Cabinet is developing scope and leadership. Evaluation is pending DoL approval.

08/02/2013: Two quarterly reporting cycles have been completed using fiscal and data templates. Evaluation partners contracting nearly completed. Continuous Improvement Cabinet has had three meetings after forming in April. All Policy Manuals are now completed.

11/26/2013: Three quarterly reporting cycles have been completed using fiscal and data templates. Dashboard created to track Curriculum milestones. Continuous Improvement Cabinet now includes Third Party Evaluator and has continued meeting monthly.

02/12/2014: Annual reporting finalized and reported in entirety minus NOVA employment data. Dashboard continues to be updated quarterly. Continuous improvement meetings with PMs held to establish baseline criteria for all key deliverables.

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**Deliverable ID:** 1

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 1.1 Activity 1

**Narrative:** Curriculum

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 08/12/2013: Curricula will vary with employer; it will be completed as pilots are implemented on an individual basis. The common core (CAHIMS) is complete

11/24/2013: Curriculum work begun for the VA and MultiCare Health Systems has been halted, in hopes it will accelerate curriculum development for pilot sites ultimately implementing the apprenticeship.

02/11/2014: Curriculum development cannot proceed until an employer commitment to pilot the apprenticeship is attained. CAHIMS curriculum, an integral part of the apprenticeship program is ready to teach.

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**Deliverable ID:** 2

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 1.1 Activity 2

**Narrative:** Employers Guide

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 07/12/2013

**Actual End:**

**Notes:** 05/13/2013: This deliverable will be undertaken when HIMSS contracting is completed, in Q3.

08/12/2013: Synthesis from prior apprenticeship employer guidance and review of best practices is underway

08/12/2013: A new relationship has been formed with the American Health Information Management Society, representing thousands of healthcare employers

11/26/2013: Contractor Lynn Wilson will restart this aspect of the project, once employer pilot sites are located. She will use those implementations as case studies, to quality control the Guide.

02/12/2014: N/A Q5

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**Deliverable ID:** 3

**Status:** Ongoing

**Deliverable Type:** Deliverable

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**Project Goal:** Deliverable 2.1 Activity 1

**Narrative:** 10 Certificates

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/02/2012

**Actual End:**

**Notes:** 02/10/2013: Curriculum approval standards under development. Post-award clarification from co-grantees in process. As noted in Comments, actual number of certificates includes both new and infused programs.

08/12/2013: Curricula for 5 of the 10 certificates are complete and on track for on-time implementation. One change has occurred--WCC will develop HIT certificate curricula but will likely not pilot.

11/26/2013: Curricula submitted for 8 cert programs. The number and nature of cert programs in the SOW requires an update due to formatting issues, industry input that impacted feasibility, and added programs. See Issues & Technical Needs section for details.

02/12/2014: Curricula for 8 certificates completed. Per corrections in last quarters narrative, deliverables should include 9 certificates total

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**Deliverable ID:** 4

**Status:** Complete

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 2.1 Activity 2

**Narrative:** IT and Health IT core

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 11/14/2012

**Actual End:** 03/07/2013

**Notes:** 02/10/2013: IT:Curriculum crosswalk with Microsoft Technology Associate curriculum completed. Meeting set for co-grantee faculty assigned to this project. Process for defined. Health IT: Not yet started.

08/12/2013: Successfully completed in Q2. No further work planned on this element.

11/22/2013: Successfully completed in Q2. No further work planned on this element.

02/12/2014: Successfully completed in Q2. No further work planned on this element.

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**Deliverable ID:** 5

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 2.1 Activity 3

**Narrative:** Curricular elements for infusion

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

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**Actual Start:** 12/10/2012

**Actual End:**

**Notes:** 02/10/2013: Bellevue College project staff met with nursing program chair to prototype need and possible infusion points. Next step: faculty course review for extraction, updating and insertion activity.

08/12/2013: All colleges have submitted at least preliminary drafts of curricular elements for infusion into existing programs. Several colleges piloted programs Spring term and are now working on enhancements and revisions.

11/26/2013: All colleges have submitted course materials for infusion into Allied Health and Nursing programs. Several are still working on revisions, enhancement and content for infusion into additional courses.

02/12/2014: All colleges have submitted instructional materials for infusion into Allied Health and Nursing programs. Several are still working on revisions, enhancements, and additional content for infusion into additional courses.

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**Deliverable ID:** 6

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 2.1 Activity 4

**Narrative:** Courseware for all of the above

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 12/10/2012

**Actual End:**

**Notes:** 02/10/2013: Consortium Curriculum Lead and Instructional Designer hired. Initial meeting held to define Consortium standards for courseware components.

08/12/2013: Course materials for infusion into existing programs are about 31% complete. Course materials for HIT certificates are about 11% complete, but are on track for on-time implementation.

11/22/2013: Course materials for infusion into existing programs are about 76% complete. Course materials for HIT certificates are about 35% complete, but are on track for on-time implementation.

02/12/2014: Course materials for infusion into existing programs are about 84% complete. Course materials for HIT certificates are about 41% complete, but are still on track for on-time implementation. Carnegie Mellon OLI CAHIMS project is 25% complete.

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**Deliverable ID:** 7

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 2.1 Activity 5

**Narrative:** Dissemination of modular elements

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**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 03/07/2013

**Actual End:**

**Notes:** 05/13/2013: Health IT Core Curriculum has been disseminated to member colleges.

08/12/2013: The foundation for national dissemination was established with the implementation of standardized templates by all Consortium colleges. Dissemination activity is planned for Q5.

11/26/2013: The foundation for national dissemination was established with the implementation of standardized templates by all Consortium colleges. Dissemination activity is planned for q5, updated.

02/12/2014: HIT materials for Nursing programs were distributed through the WA Health IT Collaborative. Planning for broader dissemination is underway. Materials needing enhancement prior to dissemination were identified.

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**Deliverable ID:** 8

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 3.1 Activity 1

**Narrative:** Synchronous, online and recorded faculty development opportunities

**Expected Start:** 04/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 05/06/2013

**Actual End:**

**Notes:** 08/12/2013: Faculty were surveyed, topics were identified, format was established, LMS for online activities was identified and materials are being uploaded. Planning for synchronous and recorded webinars is underway. On track for Fall implementation.

11/26/2013: Online, self-paced Health IT faculty training launched in September. Planning for synchronous and recorded webinars is underway and on track for Fall 2013 implementation.

02/12/2014: 11 faculty participated in online, self-paced training in q5. Two synchronous faculty development webinars were also conducted, that included 5 faculty.

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**Deliverable ID:** 9

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 4.1 Activity 1

**Narrative:** 5-9 EMR software applications access

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 02/10/2013: Contract executed. Technical staff hired. Review of open source electronic

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medical record applications undertaken.

05/14/2013: First EMR application implemented in Q2 (Open EMR).

08/12/2013: Contractor has fully operationalized one EMR application and is in the process of implementing 2 additional systems. Anticipate that students will have access to at least 2 systems by the end of Fall quarter.

11/26/2013: Contractor has fully operationalized one EMR system; implementation of a second system is underway and will be available in Q6. HIMSS staff hired to support EMR-STAR project, including vendor onboarding.

02/12/2014: One EMR system, OpenEMR, implemented; implementation of a second system, Vista CPRS is underway and will be available to colleges in q6.

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**Deliverable ID:** 10

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 4.1 Activity 2

**Narrative:** Curriculum

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 01/07/2013

**Actual End:**

**Notes:** 08/12/2013: Input and technical specifications were elicited from Consortium colleges to inform EMR curriculum. Prototypes for and scope of lab activities were defined.

11/22/2013: Version 1 of an EMR-STAR curriculum developed and disseminated within Consortium. V2 revisions are underway.

02/12/2014: V2 revisions of curriculum for the first system, OpenEMR, completed. V1 of initial lesson for Vista CPRS completed

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**Deliverable ID:** 11

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 4.1 Activity 3

**Narrative:** Student Access Guide

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 08/01/2013

**Actual End:**

**Notes:** 08/12/2013: Development of student access protocols and guide for each individual EMR-STAR system is underway. Two of the EMR systems are browser-based and access is simple, requiring only a simple guide.

11/22/2013: Version 1 of student access protocols and guide for initial EMR-STAR system was completed. Revisions and enhancements are underway.

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02/12/2014: Version 2 of student access protocols and guide for initial EMR-STAR system was completed.

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**Deliverable ID:** 12

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 4.1 Activity 4

**Narrative:** Faculty Orientation Resource

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 06/10/2013

**Actual End:**

**Notes:** 08/12/2013: Preliminary faculty orientations were held in May to introduce faculty to EMR-STAR. These sessions were recorded. Plans are currently underway for Aug and Sept orientations to help faculty use EMR applications and curricula with their students.

11/22/2013: August and September orientations to assist faculty in the use of EMR-STAR applications and curricula were held and recorded. Multiple drop-in office hour sessions were also held.

02/12/2014: Recorded faculty orientation sessions made available to staff and faculty.

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**Deliverable ID:** 13

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 1

**Narrative:** Employer outreach

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 02/10/2013: Met with HIMSS National Career Task Force to present this initiative as a 2013 priority. The Task Force agreed and is framing next steps for membership.

11/24/2013: HIMSS Initiative PM hired Q4. First employer outreach effort completed: Web page on professional association's site: <http://www.himss.org/veterans-career-services-initiative?navItemNumber=23913>

02/12/2014: Presentation made to the HIMSS Electronic Health Record Association's (EHRA) Executive Committee, increasing awareness of this initiative. The EHRA is inarguably the most powerful group of EHR vendors in the country

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**Deliverable ID:** 14

**Status:** Ongoing

**Deliverable Type:** Deliverable



Recipient: Bellevue Community College

Grant Number: TC-23745-12-60-A-53

Quarter Ending: 12/31/2013

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**Project Goal:** Deliverable 5.1 Activity 2

**Narrative:** Employment resources

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 01/07/2013

**Actual End:**

**Notes:** 08/12/2013: An inventory of appropriate employment resources, such as healthcare employer veterans preference practices, is in progress.

11/24/2013: Initiative launch meeting held in Sept. PM is framing program start for Feb. 2014 conference.

02/11/2014: HIMSS Veterans Advisory Committee formation is underway. It will be chaired by Jaime Parent, VP of IT at Rush Medical Center. I will serve exofficio. A total of 9 industry leaders / veterans are being recruited.

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**Deliverable ID:** 15

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 3

**Narrative:** Annual & Virtual Conference events

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 02/22/2013

**Actual End:**

**Notes:** 08/12/2013: Consortium Executive Director and Contractor CHIRP met with Open Source Electronic Health Record Agent (OSEHRA) to plan Q4 conference presentation. Project staff presented at HIMSS Workforce Virtual Briefing this quarter

11/24/2013: Annual Conference Veterans Crossroads (dedicated physical space with facilitator) and education - partner signage are being planned.

02/11/2014: Annual Conference Program Excerpt: A Hero's Welcome to Health IT Location: Hall A | Booth 165 Join, connect and relax with fellow veterans at the veterans' services booth, adjacent to the Career Services Center on the exhibit floor.

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**Deliverable ID:** 16

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 4

**Narrative:** Monthly webinars

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 01/09/2013

**Actual End:**

Recipient: Bellevue Community College

Grant Number: TC-23745-12-60-A-53

Quarter Ending: 12/31/2013

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**Notes:** 08/12/2013: Exit of Veterans PM from project has halted production of this deliverable, until replacement is hired (requires budget revision approval).

11/24/2013: Budget revision approval is pending, Veterans PM will be hired as soon as possible after approval.

02/11/2014: Budget Revision Request is still pending

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**Deliverable ID:** 17

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 5

**Narrative:** e-Mentoring

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 09/27/2013

**Actual End:**

**Notes:** 08/12/2013: Exit of Veterans PM from project has halted production of this deliverable, until replacement is hired (requires budget revision approval).

11/24/2013: HIMSS Veterans PM has included this item in her purview. The Consortium Veterans PM hire is still pending DoL Budget revision approval. E-mentoring is included in the HIMSS Veterans PM 2014 Annual Conference planning now underway.

02/12/2014: The HIMSS Veterans Advisory Committee, now in formation, will take the lead in recruiting and vetting e-mentors. Consortium leadership will meet with HIMSS Veterans PM in February to discuss roll out of veterans e-mentoring.

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**Deliverable ID:** 18

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 6

**Narrative:** Industry Advocacy

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 02/11/2013

**Actual End:**

**Notes:** 05/14/2013: HCA contract executed 2.8.13

08/12/2013: Met with HIMSS VP of Government Relations and Executive Director of Career Services Q3 to scope advocacy steps.

11/24/2013: HIMSS state chapter advocacy messaging is being composed, for 2014 annual meeting.

02/12/2014: Industry advocacy for hiring veterans and health IT educational opportunities for veterans was planned this quarter to touch several HIMSS Annual Conference events and venues. Conference attendance is typically 37,000 people.

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Recipient: Bellevue Community College

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**Deliverable ID:** 19

**Status:** Complete

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 7

**Narrative:** Special Interest Group

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 01/29/2013

**Actual End:** 12/13/2013

**Notes:** 05/14/2013: HIMSS Special Interest Group / Education - Career Services - Veterans formed and convened March 4, at HIMSS annual conference.

08/12/2013: Mechanism for convening is in place for HIMSS 2014 Annual Conference. Further steps on hold until HIMSS PM hiring is complete early Q4

11/25/2013: HIMSS Veterans PM is compiling a listserv for the Veterans Special Interest Group. Initial message will be delivered Q5.

02/12/2014: The HIMSS Veterans Advisory Committee, now in formation, is charged with defining Special Interest Group activity. The Committee's first meeting will be held in Q6.

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**Deliverable ID:** 20

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 5.1 Activity 8

**Narrative:** Career Services Task Force Outreach

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 02/10/2013: HIMSS National Career Services Task Force agreed to be volunteer agents for this initiative, and move it forward among peers.

08/12/2013: A new HIMSS Ex. Director of Career Services was hired Q3. She has committed to maintain veterans hiring as a Task Force priority.

11/25/2013: New HIMSS EX. Director of Career Services has placed outreach to employers for best practices in veterans hiring practices on Q4 agenda.

02/12/2014: The HIMSS Career Services Task Force was made an official Committee this quarter. In the transition their two year goals were formed and include veterans advocacy, institutionalizing the initiative.

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**Deliverable ID:** 21

**Status:** Ongoing

**Deliverable Type:** Deliverable

Recipient: Bellevue Community College

Grant Number: TC-23745-12-60-A-53

Quarter Ending: 12/31/2013

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**Project Goal:** Deliverable 6.1 Activity 1

**Narrative:** State program inventory online resource

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 02/10/2013: Data gathering undertaken from all health IT-related programs, secondary through graduate.

08/12/2013: Washington state prototype is complete.

11/24/2013: Inventory is published, and will be maintained at least over the funded interval.

[http://www.hca.wa.gov/HealthIT/Pages/whiiec\\_inventory\\_faq.aspx](http://www.hca.wa.gov/HealthIT/Pages/whiiec_inventory_faq.aspx)

02/12/2014: Washington State Health IT Program Inventory has been, and will continue to be disseminated to state educational institutions and industry. As noted above, it will be updated annually.

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**Deliverable ID:** 22

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 6.1 Activity 2

**Narrative:** Key Expert Series

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 02/11/2013

**Actual End:**

**Notes:** 08/12/2013: Contractor has scheduled early Q4 Council Meeting for finalizing dates and participants for first in Series, probably late Q4.

11/25/2013: Contractor and Council have agreed on a veterans focus for first Key Expert Series, likely to occur in early 2014. The Washington Military Transition Council is an important collaborator in this event.

02/12/2014: Planning for the Key Expert Series has included reconsideration of Series goals by Council membership. This quarter's exchange resulted in divided opinions - while mindful of grant commitments, the Council is seeking consensus.

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**Deliverable ID:** 23

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 6.1 Activity 3

**Narrative:** Model Documentation

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 03/26/2013

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**Actual End:**

**Notes:** 08/12/2013: Sample resource inventory and employer workforce need survey are ready for dissemination, as well as suggested implementation and maintenance procedures.

11/25/2013: Survey instrument and application documentation is complete. Workforce need assessment analysis completed. Draft collateral material for Council replication is in review.

02/12/2014: N/A Q5

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**Deliverable ID:** 24

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 6.1 Activity 4

**Narrative:** Consultation

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2014

**Actual Start:** 02/22/2013

**Actual End:**

**Notes:** 08/12/2013: Project staff is assembling best practices and documentation in an ongoing manner to prepare for consultation if requested.

11/25/2013: First state interested in Council replication has contacted Contractor. Oregon representatives have asked for informational consultation at October Washington- Oregon chapter meeting.

02/12/2014: Council leadership met with Oregon state HIMSS members to discuss Council formation. A decision has not been reached. Washington's Council Chair has drafted a letter to his counterparts in all other states, to urge Council formation.

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**Deliverable ID:** 25

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 7.1 Activity 1

**Narrative:** PLA PLaN

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 02/04/2013

**Actual End:**

**Notes:** 08/01/2013: PLA Plan COMPLETED March-June 2013. Wrote PLA plan and disseminated to member colleges. Sections included: Introduction to PLA, Setting Up PLA-the Basics, Informing Students and Staff, PLA Types and Options, Outcomes and Deliverables

11/26/2013: Colleges are implementing PLA plans through activities such as clarifying institutional PLA policies, information dissemination, testing options available, and any industry or military crosswalks available, particularly related to grant programs.

02/12/2014: Colleges are including PLA opportunities in their marketing materials and new student

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intake processes and materials. Some challenge tests have been completed, and will be included in this information at some schools.

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**Deliverable ID:** 26

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 7.1 Activity 2

**Narrative:** PLA Veterans Plan

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 02/04/2013

**Actual End:**

**Notes:** 08/01/2013: Veteran Crosswalk tools-Created spreadsheet matching program prereqs to CLEP/DSST challenge tests. Onet tools-Created methods for using Onet to match HIT skills to military occupations. Draft Student Veteran PLA flyer-PLA info specific to student Vets  
11/18/2013: Advocated for use of CLEP/DANTES tests as excellent PLA options for veterans, as they are reimbursable through the GI Bill. Exploring development of PLA crosswalks with military occupations.

02/12/2014: Continuing to promote the evaluation of CLEP test as an opportunity to help veterans. Identified specific CLEP tests on several campuses, and provided materials to market opportunities to veterans.

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**Deliverable ID:** 27

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 7.1 Activity 3

**Narrative:** College implementation guide and training to facilitate dissemination

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 02/04/2013

**Actual End:**

**Notes:** 08/01/2013: Preliminary PLA implementation guide for Consortium colleges was developed. Planning for PLA tools and guide for national dissemination is underway.

11/18/2013: Completed, updated and shared Consortium web guide for PLA implementation. Obtained materials on all 33 CLEP tests to share with all consortium members. Created additional PLA web resources, including veteran-focused materials.

02/12/2014: Creating a spreadsheet with all campus materials and links as a best practice documents. Informed campuses about possible new WA state law requiring colleges to provide military veterans credit for service.

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**Deliverable ID:** 28

Recipient: Bellevue Community College

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Quarter Ending: 12/31/2013

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**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 7.1 Activity 4

**Narrative:** Implementation

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/14/2013

**Actual End:**

**Notes:** 08/01/2013: Created a preliminary draft of web-based PLA materials and PLA information templates. Designed CLEP and DSST test approval process for Consortium members. Development of outcomes tracking tool underway.

11/18/2013: Compared PLA practices at each college to glean best practices. Established for each college specific PLA goals. All colleges have taken steps to advance PLA at their institutions

02/12/2014: 4 Colleges are providing materials to inform students and student veterans about their specific PLA options, including CLEP. Other colleges are looking at CLEP test for reevaluation as a campus.

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**Deliverable ID:** 29

**Status:** Complete

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 8.1 Activity 1

**Narrative:** Marketing Plan

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 05/06/2013

**Actual End:** 10/03/2013

**Notes:** 08/12/2013: Presentations on student recruitment strategies were provided to Consortium staff. Formal marketing plan development scheduled for beginning of Q4.

11/22/2013: Marketing plan template disseminated. 8 of the 9 colleges created a marketing plan for their grant-sponsored programs.

02/12/2014: All 9 colleges completed marketing plans for their grant-sponsored programs.

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**Deliverable ID:** 30

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 8.1 Activity 2

**Narrative:** Student services plan

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/14/2013

**Actual End:**

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**Notes:** 08/12/2013: All Consortium colleges are currently providing services to students in grant-sponsored programs. Formal plans slated for development in Q5 when Students Services Lead position is hired.

11/26/2013: All Consortium colleges are currently providing services to students in grant-sponsored programs. Formal plans slated for development in Q5 when Students Services Lead position is hired, updated.

02/12/2014: Consortium Employment & Student Services Specialist was hired. Development of formal Student Services Plan is underway and slated for completion in Q6.

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**Deliverable ID:** 31

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 8.1 Activity 3

**Narrative:** Staff training resources

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/14/2013

**Actual End:**

**Notes:** 08/12/2013: Monthly webinars instituted. Primary focus in Q3 was on effective student recruitment strategies, with a focus on recruitment of TAA-eligible individuals and veterans. Student service resources were also assembled for Consortium staff on our website.

11/22/2013: Monthly meetings with student services staff at all colleges were held to identify obstacles, discuss solutions, and share resources and best practices.

02/12/2014: Monthly meetings with student services staff at all colleges were held to identify obstacles, discuss solutions, and share resources and best practices. Employment & Student Services Specialist held Individual support meetings with staff at each

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**Deliverable ID:** 32

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 8.1 Activity 4

**Narrative:** Link to Priority 5

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/28/2013

**Actual End:**

**Notes:** 08/12/2013: Numerous veteran outreach events attended. Presentation for navigators on tactics for recruiting veterans. This deliverable has not been as robust as hoped due to lack of Veterans PM.

11/22/2013: Numerous veteran outreach events attended. Inroads made with military transition advising staff. This deliverable has not been as robust as hoped due to lack of Veterans PM.



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02/12/2014: Attended veteran and transitioning military outreach events. Plans underway to establish a consistent Consortium staff presence at the regional Army-Airforce base. This deliverable has not been as robust as hoped due to lack of Veterans PM.

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**Deliverable ID:** 33

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 8.1 Activity 5

**Narrative:** One-on-one employment advising

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 05/06/2013

**Actual End:**

**Notes:** 08/12/2013: One-on-one employment advising has begun at many of the colleges with students who will soon be graduating from HIT-infused health programs.

11/22/2013: Grant staff at 6 of 9 colleges have started providing one-on-one employment advising. Other programs are planning to provide these services when their students are nearing program completion.

02/12/2014: Grant staff at 7 of 9 colleges have started providing one-on-one employment advising to students. Other programs are planning to provide these services when their students are nearing program completion.

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**Deliverable ID:** 34

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 8.1 Activity 6

**Narrative:** Employment links through social media

**Expected Start:** 01/01/2013

**Expected End:** 09/30/2014

**Actual Start:** 01/07/2013

**Actual End:**

**Notes:** 08/12/2013: Lead institution has developed a strategic social media plan.

11/26/2013: Continued social media campaign. Sent 350 tweets, many of which were employment related. Number of twitter followers doubled from beginning to end of q4.

02/12/2014: Continued social media campaign. A total 1,225 tweets sent and 260 followers through the end of q5. Many navigators are also helping students optimize their Linked-In profiles to enhance employment opportunities.

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**Deliverable ID:** 35

**Status:** Ongoing

**Deliverable Type:** Deliverable

Recipient: Bellevue Community College

Grant Number: TC-23745-12-60-A-53

Quarter Ending: 12/31/2013

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**Project Goal:** Deliverable 9.1 Activity 1

**Narrative:** Continuous Improvement plan

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2015

**Actual Start:** 10/22/2012

**Actual End:**

**Notes:** 02/10/2013: Continuous improvement plan includes elements of evaluation. Evaluation Plan has been revised and submitted to FPO for approval. Contracting is complete, pending FPO approval of Plan.

08/02/2013: Contracting for Evaluation nearing completion. Continuous Improvement Cabinet (CIC) began monthly meetings as of April 2013, including all PMs, lead grant staff and evaluators.

11/18/2013: Evaluators have been contracted and are onboard. Continuous Improvement Cabinet (CIC) meetings have continued monthly with rotating Project Managers taking the lead, creating continuous improvement criteria.

02/12/2014: Evaluators working to secure IRB acceptance at colleges. Evaluation design plan reviewed, completed and shared with Consortium. Evaluators started site visits to colleges. CIC Established baseline criteria for key grant deliverables.

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**Deliverable ID:** 36

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 9.1 Activity 2

**Narrative:** Consortium Procedures Manual

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2015

**Actual Start:** 11/19/2012

**Actual End:**

**Notes:** 02/10/2013: Data, Compliance and Reporting Manager hired. Procedures manual template development underway.

08/02/2013: Consortium Policies and Procedures Manual template distributed and completed by all Consortium partners. Member college grant staff have easy access to hard copies.

11/18/2013: Consortium Policies and Procedures Manual are reviewed and updated regularly, twice this quarter. Co-grantees also maintain electronic copies of their manuals.

02/12/2014: Beginning Y1 review and update to Consortium Policies and Procedures Manual as needs dictate. Modifications will be completed in Q6.

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**Deliverable ID:** 37

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 9.1 Activity 3

Recipient: Bellevue Community College

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Quarter Ending: 12/31/2013

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**Narrative:** Consortium Data and Fiscal Reporting Instruments

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2015

**Actual Start:** 10/01/2012

**Actual End:**

**Notes:** 02/10/2013: Beta data and fiscal templates developed and sent to co grantees for comment and review.

08/02/2013: Data and Fiscal templates used for Q1 and Q2 reporting cycles. Participant tracking database nearing completion for dissemination as an additional collection and analysis mechanism.

11/18/2013: Participant tracking database completed and distributed as an additional collection and analysis mechanism. Outcome tracking dashboard nearing completion and will be used to project progress against goals for co-grantees.

02/12/2014: Outcome tracking dashboard completed; tracks Y1 deliverables against projections and goals. At the request of third-party evaluator several additional data points were added to the hub.

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**Deliverable ID:** 38

**Status:** Ongoing

**Deliverable Type:** Deliverable

**Project Goal:** Deliverable 9.1 Activity 4

**Narrative:** Monthly Consortium Meetings & Notes

**Expected Start:** 10/01/2012

**Expected End:** 09/30/2015

**Actual Start:** 10/10/2012

**Actual End:**

**Notes:** 02/10/2013: Consortium Weekly Update e-mail communication, beginning 10.10.12. At least monthly individual calls to co-grantees as PM hiring progressed. In-person Consortium meeting held in Dec. First virtual Consortium meeting scheduled for January.

08/02/2013: Consortium Weekly Update email communications have continued, along with monthly PM meeting and Continuous Improvement Cabinet meetings. Monthly Data/Fiscal calls have continued since 12/2012, also including curriculum and program related matters.

11/18/2013: Weekly Update email communications have continued along with monthly PM meeting and Continuous Improvement Cabinet meetings; notes posted online for review. Monthly Data/Fiscal support calls with individual co-grantees are held to identify obstacles.

02/12/2014: At the request of PMs, Weekly Updates have been discontinued, in favor of communications sent by Lead College staff, as needed. Meeting notes posted online for review. Monthly Data/Fiscal support calls have continued.

## **F. Key Issues and Technical Assistance Needs**

<b>Title</b>	<b>Description</b>
Programs Planned & Offered	In the "Activities and Technical Needs" section of this report the number of programs planned is set at 20. This number has changed to 26, but is not editable. In the following line, a number greater than 20 cannot be entered noting how many programs have been launched to date. Correct Consortium information as of Q5: 26 programs planned 20 programs launched (1 delayed)

## **G. Best Practices, Promising New Strategies and Success Stories**

### **Best Practices and Promising New Strategies**

#### **1 ESD Reporting**

Bellevue College is a Round 1 subgrantee, in addition to this Round 2 Consortium lead award. Staff from both Bellevue projects took leadership in pioneering a relationship and path to extraction of DoL required ESD reporting. The process is brokered by the WA State Board of Community & Technical Colleges. Months of work resulted in an excellent first exchange for annual reporting.

### **Success Stories**

#### **1 None to report this quarter.**

No success stories to report for this quarter.

## **H. Additional Outcome Information**

No additional information available.